

Quality Management Policy – Statement of Intent

CML International Dubai LLC firmly believes that sound Quality performance is key to ensure sustainable business in Building Services Commissioning and Documents Management by operating a Quality Management system in accordance with the requirements of ISO 9001:2015. Thus, it shall be considered as an integral part in the business decision-making process that is beneficial to all Company's Stakeholders.

Hence, CML International Dubai LLC is committed to:

- Satisfying applicable requirements by ensuring that client and applicable statutory and regulatory requirements are determined, understood and consistently met.
- Continual improvement of the quality by ensuring the risks and opportunities that can affect conformity of contractors and consultant's services and the ability to enhance customer satisfaction are determined and addressed and the focus on enhancing client satisfaction is maintained.
- Implement and maintain an effective QMS that provides guidance on objectives and performance standards and ensure that there is strong leadership and very clearly defined responsibilities and accountabilities for all levels of the organization.
- Ensure the quality policy and quality objectives are established for the QMS and are compatible with the context and strategic direction of the Company.
- Ensure that the resources needed for the QMS are available; including training, support, work environment and encouragement and communicate the importance of effective quality management and of conforming to the ISO 9001:2015 requirements.
- This policy will be communicated to all employees and available to all.
- Employees and other interested parties are expected to co-operate and assist in the implementation of this policy, which will lead them to improve their and our performance.

This policy will be reviewed annually in the Management review meeting and where deemed necessary will be amended and re-issued.

CML International (Dubai) L.L.C. are providers of Building Services Commissioning Management, Testing & Commissioning and other related services to the Construction Industry.

CML International (Dubai) L.L.C. Aim to provide defect free services to our Clients on time and within budget.

CML International (Dubai) L.L.C. Operates a Quality Management System, covering aspects specific to the Building Services Testing and Commissioning Industry and is ISO 9001:2015 certified (Certificate No. AE 10000097/01/Q20).

CML International (Dubai) L.L.C. Complies with all legislation relevant to the Building Services Testing and Commissioning Industry, the UK 'Construction (Design & Management) Regulations 2007' and ISO 45001:2018 Occupational Health & Safety standards

The Company constantly monitors its quality performance and continually implements improvements when appropriate.

In 1994 the directors of Commissioning Management Limited, one of the UK's leading Commissioning Specialists founded in 1983, recognised the need for an experienced independent commissioning management company to operate from the Gulf States. From their previous experience of the Middle East they based their new Company (registered as Tripoli Air Conditioning Services) in Dubai. Following a management buy-out in 1999 the Company became independent from their UK based parent and the registered name was changed to CML International (Dubai) L.L.C.

Our main services to the Construction Industry can be summarised as follows: -

Commissioning Management

Commissioning Verification

Hands-on HVAC Testing & Commissioning

Electrical Testing & Commissioning

Co-ordination of Clients Facilities Personnel



Electrical and Mechanical Surveys/Trouble Shooting
Thermographic Surveys
Documentation Management
Operating and Maintenance Manual Production

Within our project teams there exists specialist expertise including Mechanical Services, Electrical Services, BMS, Refrigeration, Air Conditioning, Acoustics, Lifts, ELV and other Specialist Systems so that all aspects of Building Services Commissioning can be co-ordinated.

The Company carries out Hands-on Testing and Commissioning, Commissioning Management / Supervision, Document Management and Survey Works for many of the major Clients, Developers, Project Management Consultants, Consulting Engineers and Contractors in the United Arab Emirates and throughout the Middle East.

For and on Behalf of:

CML International (Dubai) L.L.C.



Martin Keirnan
General Manager
8th January 2022

